

**Intellect/SEC/2019-20**

**October 10, 2019**

1. **National Stock Exchange of India Ltd.,**  
Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block, Bandra Kurla  
Complex,  
Bandra (E), Mumbai – 400 051.

**Scrip Code :**  
**INTELLECT**

2. **BSE Ltd.**  
1<sup>st</sup> Floor, New Trade Ring, Rotunda Building, PJ Towers,  
Dalal Street, Fort, Mumbai – 400 001.

**Scrip Code :**  
**538835**

Dear Sirs,

**Sub: Investor Grievance Report under Regulation 13(3) of Listing Regulations, 2015**

In compliance with Regulation 13(3) of the Listing Regulations, 2015, we enclose herewith the Statement of Grievance Report for the quarter ended September 30, 2019.

Kindly take the above information on record and confirm compliance.

Thanking You,  
for **Intellect Design Arena Limited**



**V V Naresh**  
**Company Secretary and Compliance Officer**  
**Encl: As Above**



**Intellect Design Arena Limited**

Registered Office: 244 Anna Salai, Chennai - 600 006, India | Ph: +91-44-3987 4000 | Fax: +91-44-3987 4123  
Corporate Headquarters: SIPCOT IT Park Siruseri, Chennai - 600 130, India. | Ph: +91-44-3341 8000  
[www.intellectdesign.com](http://www.intellectdesign.com)

**COURIER**

KFPL/IGR//IDAL/2019  
Dt: 9<sup>TH</sup> October, 2019.

**The Company Secretary,  
Intellect Design Arena Ltd Ltd  
Plot No 3/G-3  
SIPCOT-IT PARK. SIRUSERI  
CHENNAI  
TAMIL NADU-600130**

Dear Sir,

Subject: Investor Grievance Report for the period 01.07.2019 to 30.09.2019

We are furnishing below the status of Investor complaints during the period of 01.07.2019 to 30.09.2019 in terms of regulation u/s 13(3) of SEBI (Listing Obligation and Disclosure Requirement Regulation, 2015.

Complaints Opening as on 01.07.2019	Complaints received during the period	Total	Complaints resolved during the period	Complaints pending as on 30.09.2019
NIL	1	1	1	NIL

Further, we confirm that there is no complaint pending more than 30 days.

Thanking you,

Yours faithfully,  
For KARVY FINTECH PRIVATE LIMITED

Ramesh Desai  
Manager

**Karvy Fintech Private Limited (KFPL)**  
(Formerly known as KEPL Advisory Services Private Limited)

Registered & Corporate Office

"Karvy Selenium Tower-B", Plot No. 31 & 32, Gechi Chowli, Financial District, Nanakramguda, Serilingampally, Hyderabad - 500032, Telangana.  
Ph : +91 40 6716 2222, 3321 1000 | www.karvyfintech.com | CIN : U72400TG2017PTC117619

**INTELLECT DESIGN ARENA LTD**

**STATUS OF REQUEST/ COMPLAINTS DURING THE PERIOD 01/07/2019 TO 30/09/2019**

	Subject	RECEIVED	REPLIED/ RESOLVED/ REJECTED
<b>A. REQUESTS</b>			
1	CHANGE/CORRECTION OF ADDRESS	0	0
2	RECEIPT OF DIVIDEND WARRANTS/REFUND ORDER FOR REVALIDATION	0	0
3	SPECIMEN SIGN CHANGE / NOT MENTIONED IN APPLICATION	0	0
4	CHANGE/CORRECTION OF BANK MANDATE	0	0
5	CHANGE/CORRECTION OF BANK MANDATE/NAME/DAMAGE ON DW/RO	0	0
6	RECEIPT OF IB FOR ISSUE OF DUPLICATE DW	0	0
7	QUERY REGARDING PAYMENT OF DIVIDEND WARRANT	0	0
8	RECEIPT OF DD(S) /AGAINST DW FROM COMPANY/BANK	0	0
9	REQUEST FOR ECS FACILITY ( ELECTRONIC CLEARANCE SERVICES)	0	0
10	LETTERS FROM CLIENTS REGARDING BILLS/PAYMENTS	0	0
11	POSTAL RETURN DOCUMENTS	0	0
12	LETTER FROM SEBI/STOCK EXCHANGE/CBI/ACKNOWLEDGE MENT	0	0
13	REGISTRATION OF POWER OF ATTORNEY	0	0
14	LOSS OF SECURITIES AND REQUEST FOR ISSUE OF DUPLICATE	0	0
15	RECEIPT OF IB AND AFFIDAVIT FOR ISSUE OF DUP SECURITIES	0	0
16	REQUEST FOR CONSOLIDATION/SPLIT OF SECURITIES	0	0
17	DELETION OF JOINT NAME DUE TO DEATH	2	2
18	REQUEST FOR TRANSFER OF SECURITIES	0	0
19	REQUEST FOR TRANSMISSION OF SECURITIES	1	1
20	REQUEST FOR DEMAT NSDL & CDSL /REMAT	14	14
21	DD RECEIVED FROM BANKS AGAINST ECS REJECTIONS	0	0
22	CHANGE / CORRECTION OF NAME ON SECURITIES	2	2
23	CLARIFICATION REGARDING SHARES	0	0
24	REQUEST FOR EXCHANGE OF CERTIFICATES	0	0
25	QUERY REGARDING UNDELIVERED DOCUMENTS	0	0
26	OTHERS(ACKNOWLEDGEMENT/NSDL OPERATION/ELECTRONIC DP REQ/ PAN NO, REQ FOR COMMUNIC , EMAILS/Lodgement of conversion form	4	4
<b>TOTAL (A)</b>		<b>23</b>	<b>23</b>

<b>B. COMPLAINTS</b>			
1	NON-RECEIPT OF ANNUAL REPORT	0	0
2	NON-RECEIPT OF DIVIDEND WARRANT	0	0
3	NON-RECEIPT OF SECURITIES	0	0
4	NON RECEIPT OF DUP/ TRANSFER/TRANSMISSION/DELETION OF SCS	0	0
5	NON-RECEIPT OF REFUND ORDER	0	0
6	NON-RECEIPT OF ELECTRONIC CREDITS	1	1
6	SEBI/BSE/NSE Complaints	0	0
<b>TOTAL(B)</b>		<b>1</b>	<b>1</b>
<b>TOTAL (A) + (B)</b>		<b>24</b>	<b>24</b>

**Note:** Further we confirm that there is no complaint to resolve/attend pending more than 30 days

