

Intellect Recognized as a Notable Vendor in “The Point-Of-Service Solutions Landscape, Q2 2026 Report”, for eMACH.ai Retail 6DX

Intellect believes that its inclusion in the Landscape Highlights its Critical Importance of Core and Extended Use Cases in Retail Transformation

Chennai (India), July 08, 2026: [Intellect Design Arena Ltd.](#), a global leader in AI-First, enterprise-grade financial technology, today announced its inclusion in Forrester’s report, “The Point-Of-Service Solutions Landscape, Q2 2026”. **Intellect** believes the recognition reflects **eMACH.ai Retail 6DX’s** growing relevance in the POS landscape, reshaping how retailers modernize omnichannel checkout, empower store teams, and unify store operations to deliver seamless, scalable, and intelligent shopping experiences.

Forrester Research’s **Point-Of-Service Solutions Landscape, Q2 2026**, provides an overview of 20 POS vendors, serving as a guide for digital business strategy professionals evaluating solutions that support omnichannel checkout, empower store workers, and enhance store operations. Intellect is recognized in the report as part of a market where traditional retail point of sale has evolved beyond merchandise scanning and payment processing into broader point-of-service solutions that support the end-to-end shopping experience and the operational tasks store teams need to keep business moving.

Intellect’s eMACH.ai Retail 6DX Platform delivers robust point-of-service capabilities that directly address these evolving market needs by anchoring store worker efficiency and consumer experiences through centralized data models and AI-driven orchestration across key global markets. eMACH.ai Retail 6DX is Intellect’s flagship retail commerce solution, engineered to empower merchants to rapidly launch and scale differentiated point-of-service offerings while ensuring absolute operational and inventory control. Key capabilities include:

- **Comprehensive Lifecycle Coverage:** Unified store operations spanning from real-time inventory visibility and order management to omnichannel checkout, returns processing, and post-purchase customer servicing.
- **AI-Driven Intelligence:** Contextual nudges for store associates, intelligent upselling/cross-selling recommendations, and predictive stock analytics that enhance worker productivity and elevate customer engagement.
- **Hyper-Automation and Personalisation:** Advanced retail analytics, scalable data architecture, and real-time insights across seamless, connected omni-channel customer journeys.



Expressing his views on this recognition, **Debanjan Kumar, CEO of Digital Technology for Commerce** business unit of Intellect Design Arena, said, “We are thrilled to be acknowledged by Forrester as a notable vendor in the POS solutions landscape. Modern retail demands an infrastructure that goes far beyond simple transaction management; it requires an orchestrator of broader store operations. We believe this recognition validates our continuous commitment to building cloud-native, SaaS-ready platforms like our eMACH.ai

Retail 6DX Platform. By empowering retail associates with granular analytics and flexible checkout models, we are helping merchants overcome modern labor and operational challenges while seamlessly delivering consistent customer experience."

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About Intellect Design Arena Ltd.

Intellect Design Arena Ltd is a global leader in AI-First, enterprise-grade financial technology, architected from first principles to deliver measurable business impact at scale. With three decades of domain expertise, Intellect delivers composable, intelligent platforms across Wholesale Banking, Consumer Banking, Central Banking, Wealth, Capital Markets, Treasury, Insurance and Digital Technology for Commerce. Applying First Principles Thinking and Design Thinking, Intellect has elementalised financial services into a finite set of Events, Microservices and APIs, enabling faster, modular transformation with predictable and measurable outcomes.

At the heart of this AI-First architecture are eMACH.ai, the world's most comprehensive, composable and intelligent open finance platform; Purple Fabric, the world's first Open Business Impact AI platform; and iTurmeric, a composable integration and configuration platform. A pioneer in applying Design Thinking at enterprise scale, Intellect's 8012 FinTech Design Center™, the world's first Design Center dedicated to Design Thinking principles, underscores its commitment to continuous, outcome-driven innovation. Intellect serves over 500+ customers across 61 countries, supported by a global workforce of domain, solution and technology experts. For more information, visit www.intellectdesign.com

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