

A “Test Walkthrough”: Driving Predictability in Testing

The client is a Nigerian multinational bank and financial services company headquartered . It operates a network of over 750 business locations across Africa, the United Kingdom, Abu Dhabi, Beijing and Johannesburg. The bank specializes in Retail Banking & is powered by Intellect’s Core Banking. During a solution review meeting, Intellect decided to do an extensive round of an innovate concept called as “Test Walkthrough” to minimize the burden of the bank of Third-Party Testing thereby winning the trust of the bank. This walkthrough was to be conducted at the Solution Design Phase.

Highlights of the same:

- A White Paper was published by the team for the entire exercise.
- A ‘Base Test pack’ was created which had implementation based testing scenarios
- Various stakeholders involved : Project , Quality and IT Teams from Intellect along with Bank’s IT Team and a local Nigerian Partner

During the Test Walkthrough, as many as **3854** test cases and **652** test scenarios were demonstrated in the base product coverage with the **Requirement Traceability Matrix count of 164**. This coverage comprised of eight key modules.

It is important to note that client-specific addendum included five key modules that handled 617 test scenarios and 3527 test cases with Requirement Traceability Matrix count of 99.

Empathy: Empathy is putting the Hat of Customer-Centricity & understand their pain-points. This helped the team to develop test cases and formulate test scenarios. As a result of successfully piloting the Test Walkthrough, the element of Anxiety and Vulnerability that was on the mind of the clients was effectively removed.