

A “Test Walkthrough”: Driving Predictability in Testing

The bank third largest bank in Australia by market capitalization with a presence in 34 other countries. A few years ago, the bank created strategy for regional expansion. However, it required the support of a reliable FinTech partner for relevant technology. Thus, they partnered with Intellect for their Transaction Banking offerings. This particular implementation included several key functionalities such as domestic and cross-border sweeps (including intercompany lending), multi-bank sweeps, sweep reversal, domestic single currency sweeps, pooling cross currency and cross border, interest optimization model for pooling, standalone account services and so on. The implementation team delivered the project’s 16.1 version with a staggering **0 defects in User Acceptance Testing**. Intellect’s indigenous Delivery Excellence Framework played a crucial role in the same. Highlights of three crucial elements of the Framework:

- Insightful Pattern & Unearthing the functionality Blindspots were unravelled by the team after diligently applying Root Cause Analysis of each defect in prior phases of testing
- A Great Customer Relationship Management and effective Stakeholder Relationship by the point of contacts helped both the teams to Co-Create the journey. The relationship evolved from Vendor-Client to Partners in Growth
- Effective and a Constant Honest Bi-Directional communication throughout the development status laid the foundation of the relationship

The implementation team achieved zero defects in the User Acceptance Test by leveraging the elements of the Delivery Excellence Framework, thus ensuring that 16.1 release was delivered **On Time-In Full (Intellect’s Promise of a successful Delivery)**