

## Commercial International Bank (CIB)

The story behind (Commercial International Bank) CIB's success: Showcasing the transformation that emerged through strategic collaboration with IntellectAI's Custody.



**Custody**

END-TO-END  
CUSTODIAN SERVICES

## Background

CIB is **Egypt's largest private-sector bank** and a powerhouse in the **Middle East and African financial landscape**. It is renowned for its exceptional corporate banking services and has consistently earned the prestigious title of **"Best Bank in Egypt"** globally.

## Challenges we overcame for CIB



### Manual Process Inefficiencies:

Automated their custody operations resulting in reduced manual errors and increased efficiency



### Language Obstruction:

Integrated Arabic language support to cater to local clients and ensure smooth communication



### STP Rate optimization:

Achieved higher STP across custody functions, including deal capture, clearing, settlement, and billing



### Local Depository Integration:

Automated the MCDR interface with local depository to streamline processes and reduce manual intervention



### Enhance Client Experience:

Provided superior services to both domestic and international clients through automailer and portal capabilities



### Adaptability and Flexibility:

Developed a flexible solution that could adapt to the bank's evolving business requirements and stay ahead of the industry trends

## Solutions Implemented



**Securities Safekeeping:**  
Domestic and international securities are safeguarded at MCDR and International Central securities Depository



**Fixed Income Support:**  
Efficient processing of Treasury bills (T-Bills) and Treasury Bonds (T-Bonds)

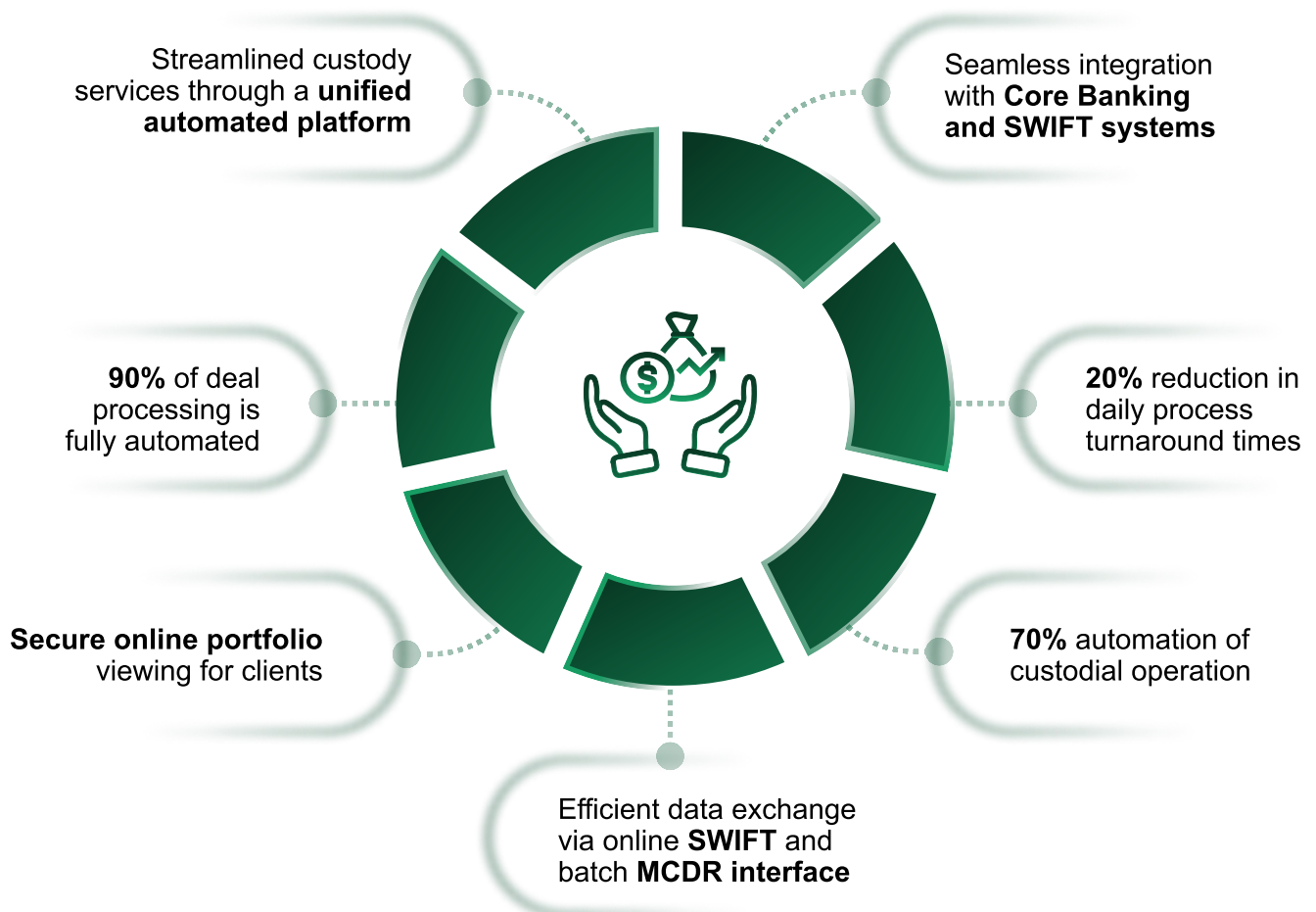


**Securities Settlement:**  
Streamlined settlement and corporate actions processing for enhanced efficiency



**Sub-Custody Services:**  
Expert sub-custody services provided to BNY Mellon for Global Depository Receipts

## Benefits of our Solution



## Key Success Factors

# 1

Maintained continuous dialogue with clients to align with their evolving business and operational needs.

# 2

Collaborated with clients to develop comprehensive test scenarios and cases.

# 3

Conducted 2-week pre-UAT walkthrough sessions with the team at CIB and Intellect to address potential gaps and ensure clarity.

## About Us

IntellectAI offers a suite of contemporary artificial intelligence products and data insights triangulated from thousands of sources that take a strategic approach to tackling the biggest challenges for the wealth and insurance industries. Our underlying technology powers sophistication with simplicity, ensuring an engaging and insightful user journey. [www.intellectai.com](http://www.intellectai.com)